ABOUT ITPACTS

ITPACTS
Make I Build I Transform

CMMI Institute Partner

IT Process Advisory Compliance & Training Services (ITPACTS) is a Process Management Consulting Organization established in 2017, and currently operating from Pune, India.

ITPACTS currently focuses on Strategy, Project Management, Process Improvement, Information Security and Framework based Consulting.

ITPACTS focuses on models and standards like CMMI DEV, CMMI SVC, ISO 9001, ISO 27001 and COBIT.

We provide practical and pragmatic solution (framework /non-framework base) to enhance effectiveness and efficiency of an organization's IT processes that enable organization to meet business objectives.

ITPACTS is CMMI INSTITUTE Partner to provide official CMMI INSTITUTE services in Capability Maturity Model Integration (CMMI)

Our Value Propositions

IT PROCESS ADVISOTY COMPLIANCE AND TRAINING SERVICES

Our Services

FRAMEWORKS

ADVISORY

TRAINING

Detailed Offerings

- **CMMI-DEV & SVC**
  - ✓ **Consulting, Training & Appraisal**
  - **ISO 9001, ISO 27001**
  - ✓ **Consulting, Training & Readiness check for certification**
  - **COBIT**
  - ✓ Consulting, Training & Assessment

- ✓ **Dip Stick/Gap Analysis**
- ✓ **Process Definition**
- ✓ **SQA / QA Review**
- ✓ **Implementation Support**
- ✓ **SEPG Services**
- ✓ **Metrics Office**
- ✓ **Periodic Review**

- ✓ **Introduction to CMMI**
- ✓ **Frameworks Overview**
- ✓ **QMS**
- ✓ **Metrics**
- ✓ **HM and Statistical Analysis**
- ✓ **Risk Identification & Mitigation**

Benefits

Benefit Realization

Risk Optimization

Resource Optimization

Our Approach

Sensitization, Train and Scoping

- Identification of delivery and business related pain points
- Advice on framework/standard applicability for process improvement
- Provide Model/Standard specific overview Training

Gap Analysis

- To assess the degree of institutionalization of processes with the identified framework/standard (AS-IS Gap Assessment)
- Action planning

Enablement and Implementation

- Facilitate to plan and conduct various trainings for process enablement within organisation
- Facilitate for process implementation and institutionalization
- Monitor, Measure and Control

Appraisals/Audits

- Training (Model/Method)
- Readiness Check
- Appraisal/Certification Audit

Our Strengths

✓ **Skills on CMMI, ISO 27001, ISO 9001, ISO 20000, COBIT i.e. Expertise in Multi-model implementation**

✓ **Team of certified consultants, appraisers & High Maturity appraisers**

✓ **Partnership & Collaborative approach**

✓ **Tailor-made approach to offer flexible Onsite-back office activities**

✓ **Practical & pragmatic solution**

✓ **Cost-effective & customized solutions without compromising on the quality of the services provided.**

✓ **Vast experience in cultural aspects as worked in China, India, USA, UK, Europe, South Africa, Nigeria, UAE and KSA**

Your BEST Partner For Process Optimization, Delivery Risk Optimization and Performance Improvements

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